



**FRONTLINE
NEGOTIATIONS**

CENTRE OF COMPETENCE ON
HUMANITARIAN NEGOTIATION

CCHN World Summit 2021

Agenda



28 June - 3 July 2021



Broadcast from Caux, Switzerland

In partnership with



Initiatives of Change
Switzerland

The Center of Competence on Humanitarian Negotiation

The Centre of Competence on Humanitarian Negotiation (CCHN) is a joint initiative of five Strategic Partners: ICRC, WFP, UNHCR, MSF Switzerland and HD. Established in 2016 in Geneva, Switzerland, the CCHN aims to facilitate the capture, analysis, and sharing of humanitarian negotiation experiences and practices with a view to supporting a more systematic approach to frontline negotiation. We also provide a space for multiagency dialogue and intend to foster a global community of practice among humanitarian negotiators.

During a five-year incubation phase, we are hosted by the ICRC. With the support of the five Strategic Partners and our donors, the CCHN organizes dedicated events, peer-to-peer exchanges and carries out research on global and regional issues identified by our Community of Practice.

A strategic partnership between:



With the support of
the Swiss Federal Department of Foreign Affairs



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Département fédéral des affaires étrangères DFAE
Federal Department of Foreign Affairs FDFA

Agenda

Monday, 28 June

- 09.00 – 09.30 **Opening Ceremony**
- 09.30 – 10.30 **High-Level Panel on Designing Collaborative Approaches to Global Humanitarian Challenges**
- 10.30 – 11.00 **BREAK**
- 11.00 – 12.30 **Roundtable 1: On the Making of Collaborative Humanitarian Negotiations**
Roundtable 2: On the New Frontlines of Humanitarian Action
- 12.30 – 14.00 **BREAK**
- 14.00 – 16.30 **Donor Forum (Invitation only)**
- 18.00 – 20.00 **Peer Workshop in Spanish (Pre-registration only)**

Tuesday, 29 June

- 07.30 – 08.00 **Self-care Session (Community members only)**
- 07.30 – 11.00 **Advanced Professional Certificate (Pre-registration only)**
- 08.30 – 11.00 **Passport for Resilience (Pre-registration only)**
Global Peer Workshop on Humanitarian Negotiation (Pre-registration only)
- 11.00 – 12.00 **BREAK**
- 12.00 – 14.00 **Opening of the Community Assembly (Community members only)**
- 12.00 – 13.30 **Virtual Exhibition**
- 13.30 – 14:00 **BREAK**
- 14.00 – 15.30 **Contributor Sessions**
- 15.30 – 16.00 **BREAK**
- 16.00 – 17.30 **Contributor Sessions in Multiple Languages**
- 18.00 – 20.00 **Peer Workshop in Spanish (Pre-registration only)**

Note:



Open to all participants



Limited participation

Wednesday, 30 June

- 07.30 – 08.00 **Self-care Session (Community members only)**
- 07.30 – 11.00 **Advanced Professional Certificate (Pre-registration only)**
- 08.30 – 11.00 **Global Peer Workshop on Humanitarian Negotiation (Pre-registration only)**
- 09.00 - 11.00 **Passport for Resilience (Pre-registration only)**
- 11.00 – 12.00 **BREAK**
- 12.00 – 13.30 **Virtual Exhibition**
Community Working Groups (Community members only)
- 12.45 – 14.00 **BREAK**
- 14.00 – 15.30 **Contributor Sessions**
- 15.30 – 16.00 **BREAK**
- 16.00 – 17.30 **Contributor Sessions in Multiple Languages**
Regional Working Groups (Community members only)
- 18.00 – 20.00 **Peer Workshop in Spanish (Pre-registration only)**

Thursday, 1 July

- 05.00 – 07.00 **Negotiation Simulation for Asia-Pacific Region (Pre-registration only)**
- 07.30 – 08.00 **Self-care Session (Community members only)**
- 07.30 - 11.00 **Advanced Professional Certificate (Pre-registration only)**
- 08.30 – 11.00 **Global Peer Workshop on Humanitarian Negotiation (Pre-registration only)**
- 09.00 – 11.00 **Passport for Resilience (Pre-registration only)**
- 11.00 – 12.00 **BREAK**
- 12.00 – 15.30 **Contributor Sessions**
- 15.30 – 16.00 **BREAK**
- 16.00 – 17.30 **Virtual Exhibition**
Thematic Working Groups (Community members only)
- 18.00 – 20.00 **Peer Workshop in Spanish (Pre-registration only)**

Note:



Open to all participants



Limited participation

Friday, 2 July

- 07.30 – 08:00 **Self-care Session (Community members only)**
- 07.30 – 11.00 **Specialized Advanced Certificate (Pre-registration only)**
- 08.30 – 11.00 **Global Peer Workshop on Humanitarian Negotiation (Pre-registration only)**
- 09.00 – 11.00 **Passport for Resilience (Pre-registration only)**
- 11.00 – 14.00 **BREAK**
- 14.00 – 15.30 **Contributor Sessions**
- 15.30 – 16.00 **BREAK**
- 16.00 – 17.30 **Contributor Sessions in Multiple Languages**
Self-Care Module Global Peer Workshop (Pre-registration only)
- 18.00 – 20.00 **Peer Workshop in Spanish (Pre-registration only)**

Saturday, 3 July

- 07.30 – 08.00 **Self-care Session (Community members only)**
- 07.30 - 11.00 **Specialized Advanced Certificate (Pre-registration only)**
- 08.30 – 11.00 **Global Peer Workshop on Humanitarian Negotiation (Pre-registration only)**
- 09.00 - 11.00 **Passport for Resilience (Pre-registration only)**
- 11.00 – 14.00 **BREAK**
- 16.00 – 17.30 **Integration and Closing of the Assembly Meetings (Community members only)**

Note:



Open to all participants



Limited participation

Opening Ceremony



CCHN World Summit on Frontline Humanitarian Negotiation 2021



28 June 2021

9:00 - 9:30 Geneva time
11:30 - 12:00 Kabul time
02:00 - 2:30 Bogotá time

Official opening of the CCHN World Summit on Frontline Humanitarian Negotiation 2021.

Welcome Words



Claude Bruderlein
Director
CCHN

Introduction

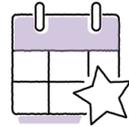


Bärbel Kofler
Federal Government Commissioner
for Human Rights Policy and
Humanitarian Assistance
German Government



Stephanie Buri
Co-Director
Initiatives of Change Switzerland

High-Level Panel



Designing Collaborative Approaches to Global Humanitarian Challenges



28 June 2021

9:30 - 10:30

Geneva time

12:00 - 13:00

Kabul time

02:30 - 3:30

Bogotá time

The World Summit will be kicked-off by a High-Level Segment featuring top leaders of major humanitarian agencies and senior practitioners. The Panel will explore the opportunities and constraints of developing a collaborative culture among humanitarian negotiators in the field to address the increasing complexity of humanitarian operations and their environment.

Speakers



Peter Maurer
President
ICRC



Stephen Cornish
Director General
MSF Switzerland



David Harland
Executive Director
Centre for Humanitarian Dialogue



Jürg Lauber
Permanent Representative
Swiss Mission to the United Nations



Dr Asha Mohammed
Secretary General
Kenyan Red Cross



Grainne O'Hara
Director for International Protection
UNHCR

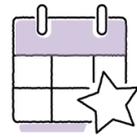


Parvathy Ramaswami
Deputy Country Director,
Programme and Operations
WFP Afghanistan



Rainer Gude (Moderator)
Executive Coordinator
Geneva Peacebuilding Platform

Roundtable 1



On the making of collaborative humanitarian negotiations



28 June 2021

11:00 - 12:30 Geneva time
13:30 - 15:00 Kabul time
04:00 - 05:30 Bogotá time

During this roundtable discussion, participants are invited to explore the benefits of adopting a collaborative approach to humanitarian negotiations. They will also examine how to develop this collaborative culture in negotiation processes, specifically in field operations.

The first roundtable will explore ways and means to develop a collaborative culture in humanitarian negotiation processes in field operations. Participants will be invited to reflect on the benefits of engaging in frontline negotiation collaboratively, i.e., towards the elaboration of common strategies and tactics with other organizations working in the same context or theme while maintaining their autonomy at the negotiation table. Discussions will focus on potential negotiation arrangements enhancing safe access for all, effectiveness of programming, security of staff, or the autonomy and independence of humanitarian organizations in their field operations. Participants will reflect on the complementarity of collaborative negotiation and current coordination arrangements and will look into ways of maximizing the benefits of collaborative negotiations while mitigating their risks.

Speakers



Barbara Bulc
CEO and Founder
Global Development



Étienne and Beverly Wenger-Trayner
Independent Management
Consulting Professionals



Joëlle Germanier
Head of Operations
CCHN



Mille Bojer
Director
Reos Partners

Roundtable 2



On the new frontlines of humanitarian action



28 June 2021

11:00 - 12:30 Geneva time
13:30 - 15:00 Kabul time
04:00 - 05:30 Bogotá time

During this roundtable discussion, participants are invited to explore how collaborative approaches can help humanitarian organizations to address the impact of emerging global challenges.

The second roundtable will explore how collaborative approaches can assist humanitarian organizations to address the impact of emerging global challenges related to, for e.g., negotiating access to illegal migrants and victims of human trafficking, dealing with the COVID-19 pandemic in conflict zones, or responding to environmental hazards as the result of the long-term and irreversible impact of climate change in conflict regions. Participants will examine opportunities to plan negotiation of access and delivery of humanitarian programs collaboratively to address such challenges.

Speakers



Claude Bruderlein
Director
CCHN



Gilles Carbonnier
Vice-President
ICRC



Veronica Pedrosa
Independent Journalist



Michael Neuman
Director of Studies
MSF CRASH



Thin Lei Wein
Co-Founder
The Kytes Tales

Contributor Sessions



Tuesday 29 June 2021



29 June
14:00 - 17:30

CCHN



210 min

Humanitarian Senior Managers Meeting on Migration in Europe (Invitation only)



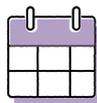
29 June
14:00 - 15:30

ADN Group



90 min

Hostage and Crisis Negotiations - A Training and Operational Support Collaboration between CCHN and ADN



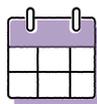
29 June
14:00 - 15:30

CCHN



90 min

CCHN World Summit Roundtable: Negotiating Access to Covid-19 Vaccination in Conflict Settings



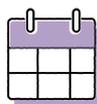
29 June
14:00 - 15:30

Geneva Call



90 min

How to negotiate with armed groups? An immersive experience into Geneva Call's world of humanitarian engagement



29 June
14:00 - 14:45

Julie Billaud (Graduate Institute)



45 min

Collaborative Dilemmas: Revisiting the relationship between scientific knowledge production and humanitarian action and policymaking



29 June
14:00 - 14:45

University of Hamburg



45 min

A Behavioral Analysis of Humanitarian Negotiations: A Research Collaboration



29 June
14:45 - 15:30

CCHN

What are the qualities of a successful negotiator in Asia?



45 min



29 June
14:45 - 15:30

World Food Programme

The Lost Art of Access Negotiation



45 min



29 June
16:00 - 18:00

Anthropos Deep Security

Expert Roundtable: Strategic concerns in K&R Management (invitation only)



120 min



29 June
16:00 - 16:45

swisspeace



Spanish

Strategic Dialogues in Peace Processes



45 min



29 June
16:45 - 17:30

Fraternity -
International Humanitarian Missions (FIHM)



Spanish



45 min

Negotiating under the pressure of indigenous populations' special characteristics

Wednesday 30 June 2021



30 June
14:00 - 15:30

CCHN - HHI

 90 min

The Influence of Third Parties on Humanitarian Negotiations with Non-State Armed Groups



30 June
14:00 - 15:30

Norwegian Refugee Council

 90 min

Negotiating for protection outcomes: panel on experiences negotiating with interlocutors for protection outcomes



30 June
14:00 - 15:30

United States Institute of Peace

 90 min

The impact of non-local actors in local negotiations



30 June
14:00 - 14:45

CCHN

 45 min

Assessing Environmental Hazards on the Frontlines



30 June
14:45 - 15:30

Harvard Humanitarian Initiative

 45 min

HHI Executive Negotiation Project
- Advanced Strategies for Humanitarian Leaders



30 June
14:45 - 15:30

**International Dialogue Centre
(KAICIID)**

 45 min

The role of religious leaders in promoting peaceful coexistence



30 June
16:00 - 16:45

Fraternity -
International Humanitarian Missions (FIHM)



Portuguese



45 min

Negotiating under the pressure of indigenous populations' special characteristics



30 June
16:45 - 17:30

Universidad Pontificale Javeriana



Spanish



45 min

America Latina: protracted humanitarian crisis and the need for the link academics- trainers and practitioners

Thursday 1 July 2021



1 July
05:00 - 07:00

CCHN

Simulation for Asia-Pacific Region



120 min



1 July
12:00 - 13:30

CCHN

Voices from Lesbos



90 min



1 July
12:00 - 13:30

Mercy Corps

Negotiating with communities: Strengths, challenges and grey areas of acceptance-based access strategies



90 min



1 July
12:00 - 13:30

**United Nations Institute for
Training and Research (UNITAR)**

Negotiation, Coordination and Leadership in Times of Crisis



90 min



1 July
12:00 - 12:45

**Geneva Centre of Humanitarian
Studies**

Physician-Patient Interactions as Negotiations



45 min



1 July
12:00 - 12:45

**International Review of the Red
Cross**

How can you contribute to forthcoming editions?



45 min



1 July
12:45 - 13:30

International Committee of the Red Cross (ICRC)

Negotiations as a means of building trust: the example of IHL instruments

 45 min



1 July
12:45 - 13:30

swisspeace

Lessons from the use of online platforms for dialogue and mediation

 45 min



1 July
12:45 - 13:30

Universidad Pontificale Javeriana

Cope and build. The link between peacebuilding and humanitarian action in complex emergencies: the voice from communities

 45 min



1 July
14:00 - 15:30

MSF Crash

The Negotiations Involved in the 2018-2020 Kivu Ebola Response

 90 min



1 July
14:00 - 15:30

Negotiation & Public Service

Trust in Digital Negotiation

 90 min



1 July
14:00 - 15:30

UNHCR

Humanitarian negotiation in the context of mixed movements

 90 min



1 July
14:00 - 14:45

Reem Alsalem and Rob Grace

Diversity and Humanitarian Negotiation

 45 min



1 July
14:00 - 14:45

swisspeace

Working with Emotions in Mediation



45 min



1 July
14:00 - 14:45

World Food Programme

Humanitarian negotiations from a Latin American perspective with reference to challenging situations



45 min



1 July
14:45 - 15:30

Clingendael

Third Party Mediators in the Humanitarian Context



45 min



1 July
14:45 - 15:30

Caux Scholars Program - Global Alumni Initiative (CSP-GAIN)

The role of narrative in negotiations



45 min

Friday 2 July 2021



2 July
14:00 - 17:30

**The Centre for Experiential
Negotiation and Applied Diplomacy (CENAD)**

Simulation: Negotiating Access to Covid-19
Vaccination in Conflict Settings

 210 min



2 July
14:00 - 15:30

Anthropos Deep Security

Kidnapped: The victim, the kidnapper and the
negotiator

 90 min



2 July
14:00 - 15:30

Geneva Peacebuilding Platform

Environment, Climate Change, & Peace: A new
look at the Humanitarian, Development,
Peacebuilding Nexus

 90 min



2 July
14:00 - 15:30

University of Hamburg

Taking Research Further: How Can Behavioral
Research Help Your Work?

 90 min



2 July
14:00 - 14:45

**International Committee of the
Red Cross (ICRC)**

Allies, Partners and Proxies: Managing Support
Relationships in Armed Conflict to Reduce the
Human Cost of War

 45 min



2 July
14:00 - 14:45

United States Institute of Peace

Localized violence, community cohesion, and
human needs: A South Africa Case Study

 45 min



2 July
14:45 - 15:30

World Food Programme

Case Study from the Field: South Sudan

 45 min



2 July
14:45 - 15:30

Norwegian Refugee Council

Multidisciplinary Negotiations: The analysis of humanitarian access negotiations

 45 min



2 July
16:00 - 17:30

CCHN



French



90 min

CCHN Access Barometer Tool Presentation



2 July
16:00 - 17:30

Mercy Corps

Negotiation, alternative conflict resolution and dialogue for humanitarian access in armed conflict and post-conflict contexts: Mercy Corps experiences in Colombia and Guatemala.



Spanish



90 min



2 July
16:00 - 16:45

INALCO

Mediation in French Migrant Camps

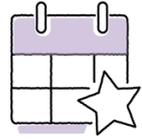


French

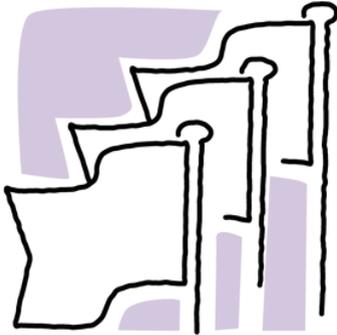


45 min

Exhibition Hall



Visit exhibitions of leading humanitarian organizations, universities, policy and training centres!



During the CCHN World Summit, participants are able to visit exhibition booths of 30+ organizations and learn about their services, programs and publications.

Exhibition Opening Hours



Tuesday 29 June, 12:00 - 13:30 Geneva time



Wednesday 30 June, 12:00 - 13:30 Geneva time



Thursday 1 July, 16:00 - 17:30 Geneva time



Our exhibitors and partners look forward to meeting you and telling you more about their important work in support of humanitarian efforts worldwide.



Sofia Mueller
CCHN World Summit Coordinator

Exhibitors



ADN Group (International Agency of Negotiators)

Hostage and Crisis Negotiations -
Professional Support



Anthropos Deep Security

Deep Security



Caux Scholars Program (CSP) - Global Alumni Initiative (GAIN)

The impact of CSP-GAIN on the lives and narratives of
global peacebuilders



ICRC

ICRC Central Training Agency (CTA)

CTA: Adapting since 150 years to keep families
together around the globe



Center for Experiential Negotiation and Applied Diplomacy (CENAD)

Humanitarian Diplomacy



Centre for Humanitarian Dialogue (HD)

Mediating for Peace



CCHN

Access Barometer



CCHN
Community of Care



CCHN
Peer Mentoring Pilot Program



Chr. Michelsen Institute (CMI)
Norwegian Center for Humanitarian Studies (NCHS)
Humanitarian Diplomacy



Community of Sant'Egidio
Learning Peacemaking



Fraternity - International Humanitarian Missions (FIHM)
Negotiating with indigenous populations in refugee shelters: dialogue, challenges and solutions



Geneva Call
How to negotiate with an armed group? An immersive experience into Geneva Call's world of humanitarian engagement



Geneva Centre of Humanitarian Studies (GCHS)
Geneva Centre of Humanitarian Studies



Geneva Peacebuilding Platform (GPP)
Breaking silos among humanitarian, development & peacebuilding actors in Geneva and beyond



Harvard Humanitarian Initiative (HHI)

Strategies in Policy Analysis and Negotiation (SPAN)



Harvard University

COVID-19 Vaccination: Negotiating Access in Conflict Settings



Institut National des Langues et Civilisations Orientales (Inalco)

L'Inalco: plurilinguisme et interculturalité au service de la médiation et de l'humanisme



Initiatives of Change Switzerland (IofC)

Connecting the personal with the global: tools and spaces



Institute of Studies on Conflicts and Humanitarian Action (IECAH)

Remote training of negotiation skills for humanitarian aid workers



International Committee of the Red Cross (ICRC)

Allies, Partners and Proxies: Managing support relationships in armed conflict to reduce the human cost of war



International Committee of the Red Cross (ICRC)

Value Chain Development: Humanitarian Perspective



International Committee of the Red Cross (ICRC)

International Review of the Red Cross: How can you contribute to forthcoming editions?



Mercy Corps

Negotiating Humanitarian Access E-course



MSF-CRASH

A presentation of MSF-CRASH's work

NEGOTIATION & PUBLIC SERVICE

Negotiation & Public Service

Negotiation skills improve our wellbeing, protect our planet and save lives



Network on Humanitarian Action (NOHA)

Universities aiming to enhance professionalism in humanitarian action through education and research



Norwegian Refugee Council

"Unlocking Humanitarian Access" - An advances Elearning course



Pontificia Universidad Javeriana

Center for Competences in Humanitarian Negotiations

Rosi Kern

Harness the power of emotions in negotiations through coaching to master its challenges, impact and outcomes



Suadela

Empowering African Girls by building their negotiation skills



Sultan Qaboos University (SQU)

SQU is one of the leading universities in Oman & Middle East



swisspeace

An introduction to our work



UNHCR

Negotiating for protection



University of Hamburg

Research Collaboration: A Behavioral Analysis of Humanitarian Negotiations

Contact

For further information, please contact:

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Research and Development Coordinator

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FRONTLINE
NEGOTIATIONS

CENTRE OF COMPETENCE ON
HUMANITARIAN NEGOTIATION

Learn from **Experience.**
Shape a Global **Community.**