



**FRONTLINE
NEGOTIATIONS**

CENTRE OF COMPETENCE ON
HUMANITARIAN NEGOTIATION

The CCHN World Summit on Frontline Humanitarian Negotiation 2021 and 5th Annual Assembly of the CCHN Community of Practice

Broadcast from Caux, Switzerland
28 June – 3 July 2021

Organized by:

The Centre of Competence on
Humanitarian Negotiation

In partnership with:

 **Initiatives of Change
Switzerland**

With the support of:



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Federal Department of
Foreign Affairs FDFA

Executive Summary

The World Summit on Frontline Humanitarian Negotiation, organized in the summer of 2021 by the Centre of Competence on Humanitarian Negotiations (CCHN), was one of the largest virtual gatherings of humanitarian professionals

“The road of access leads to the Palace of wisdom.” – William Blake, as paraphrased by a Summit participant

to take place in COVID-19 pandemic times. Drawing from the experiences of the CCHN staff, its community members and many more frontline negotiators, the Summit was designed to provide an

open and safe space for practitioners to exchange on current themes related to humanitarian negotiation, find practical solutions to complex problems, engage with peers and other professional networks and learn new techniques to negotiate successfully on the frontlines.

Over six days, the Summit gathered more than 1,400 practitioners from across the globe sharing the same belief: that the remedy for complex humanitarian challenges can be found in the diversity of practices and the ability to learn from each other, rather than the promotion of singular policy models and common principles. Participants joined not as representatives of humanitarian agencies or organizations but in their own capacity as field practitioners seeking to explore new possibilities, compare notes, promote diversity and celebrate their differences as a source of value.

After the cancellation of the CCHN Annual Assembly in 2020 due to the health restrictions imposed by the COVID-19 pandemic, the CCHN explored different means to ensure a safe gathering could still take place during the following year. The

Centre developed a hybrid event model - with a limited number of participants meeting in person and many more joining virtually – which yielded an incredibly inclusive and innovative experience. The Summit brought together frontline negotiators, humanitarian policymakers, scholars, donor and government representatives from a plurality of geographical regions, backgrounds and fields; the number and diversity of virtual participants, connecting from 125 countries, increased dramatically compared to CCHN assemblies in previous years.

The 2021 World Summit took place at a particular time in the history of the CCHN, following the end of the Centre's five-year incubation period and just at the beginning of an institutional transition process from a pilot project to a long-term initiative. In this framework, the Summit became an opportunity to gather input from a large network focused on promoting a collaborative culture in the conduct of frontline humanitarian negotiation, open and critical discussions, and connections across domains. It also symbolized two other transitions – from a Western-centric normative paradigm to a more field practice-oriented experience, and from face-to-face gatherings to an increasingly extensive use of digital technologies in the creation of virtual meeting spaces.



"In view of the operational challenges we face on migration, the response to the pandemic or the growing environmental hazards, it is no longer 'if' but 'how' professionals will collaborate across agencies and field operations."



Peter Maurer – President, ICRC

A unique, world-class conference around frontline negotiations



Grainne O'Hara, Director of International Protection at UNHCR, discusses with MSF's Stephen Cornish and ICRC's Peter Maurer during the opening day of the Summit.

Negotiating with multiple actors in complex and evolving humanitarian environments has become increasingly challenging. To respond to crises, humanitarian professionals need to acquire robust negotiation skills, share experiences, and learn from fellow practitioners and negotiation experts.

In June-July 2021, the Centre of Competence on Humanitarian Negotiation (CCHN) brought together frontline negotiators, humanitarian policymakers, scholars, donors, and government representatives for a world-

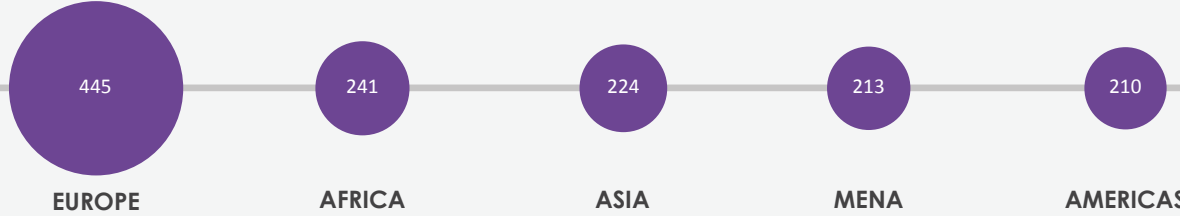
class conference tackling the most challenging present-day issues related to humanitarian negotiation. Organized in collaboration with Initiatives of Change in a hybrid format (partially in person, partially through virtual meeting tools), the event immediately drew the attention of thousands of humanitarian practitioners engaged in frontline negotiations. By late June, the CCHN had received more than 2,800 applications from a wide range of practitioners from 125 countries, with diverse expertise and backgrounds, looking forward to connecting and exchanging experiences after a long hiatus due to the COVID-19 pandemic.

The Summit in numbers

2,833 APPLICATIONS TO JOIN AS PARTICIPANT 750 ORGANIZATIONS 125 COUNTRIES

75 ONSITE ATTENDEES 1,416 ONLINE ATTENDEES

Distribution per world region



25% of participants were CCHN community members



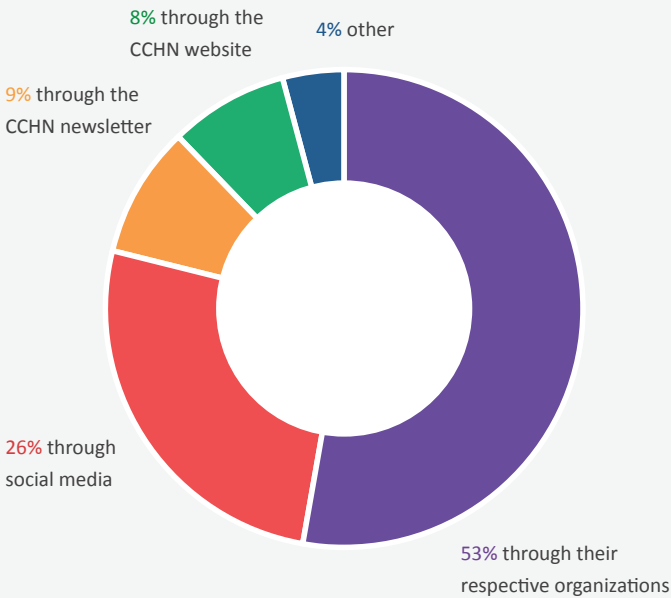
PARTICIPANTS

1064 USERS JOINED FOR OPENING DAY

643 AVERAGE VIRTUAL PARTICIPANTS PER DAY

209 USERS MET THROUGH THE ONLINE NETWORKING PLATFORM

How participants heard of the Summit



"I'm really impressed that there are over 2,000 participants registered. In this period of COVID-19 pandemic, it's probably the largest humanitarian gathering this year."

Gilles Carbonnier, Vice-President – ICRC



"The pandemic may have kept us apart, but we have never been so together through our digital platform."

Claude Bruderlein, Director – CCHN



The Caux Summit was filmed and broadcast live on a special interactive platform. More than 1,000 users joined the opening day sessions online.

1.1 An innovative and inclusive hybrid event format

The World Summit 2021 was a first in the history of CCHN's annual gatherings for several reasons, and particularly for its innovative hybrid format. While some of the participants gathered in Caux, a mountain village above the shores of Lake Geneva in Switzerland, hundreds of humanitarian practitioners and experts came together virtually from their own locations across the globe.

During the COVID-19 pandemic in 2020-2021, the CCHN adapted its services and day-to-day functioning to the changing situation. This meant bringing most of its events and workshops online, experimenting with interactive platforms and rethinking the way learning sessions were delivered. This expertise proved extremely helpful for the conception and planning of the World Summit as a hybrid event – bringing together some of the partners, contributors and community members in person in a Swiss venue while broadcasting the event online to allow for a much larger group of participants.

To allow for effective and interactive participation, all the World Summit sessions were broadcast on a customized digital platform that also provided opportunities for online networking,

private meetings, a virtual exhibition, and some entertaining features such as a virtual photo booth and a photo gallery. To ensure all participants felt at ease with the platform, the CCHN staff provided day-long technical support through a "Welcome Room": a virtual meeting space where users could ask for directions and be guided towards their online session of choice.

The Summit's interactive platform also hosted a live-streaming channel broadcasting some of the opening day sessions as well as a variety of video content being filmed in Caux. By joining the channel via a YouTube link at any point during the day, online users could listen to interviews with speakers, contributors or community members present at the Summit, watch video highlights from each day of gatherings, or even take a virtual guided tour of the event venue.

The broadcasting schedule also allowed for some more lighthearted and playful moments aimed at enhancing the convivial community spirit through its "Vox Pop" content: community members, CCHN staff and contributors spending their breaks in the Palace's common areas were invited to take part in informal, impromptu interviews that featured humorous questions and games. Practitioners connecting from afar particularly enjoyed the live-streaming channel and its content as a way to immerse themselves in the event atmosphere, feel closer to other attendees in Caux and learn more about humanitarian negotiations in an engaging way.

Re-watch the World Summit live-streaming program at this link:

bit.ly/WS21-livestreaming

"It just feels great when you see the sun on your screen and the stars on your window."

Fikri Pido, CCHN community member



1.2 The Caux Palace: a symbolic venue in the history of humanitarian negotiation

At the crossroads of several professional networks around peace-making, conflict mitigation and mediation, Switzerland has a long history of involvement in humanitarian diplomacy and international negotiations. The Swiss venue chosen to host the CCHN World Summit 2021, known as the Caux Palace, is no exception.

Overlooking Lake Geneva above the city of Montreux, the Caux Palace has been bringing people together and providing a safe space for dialogue and reconciliation for more than 70 years. The stunning Belle Époque building served as a shelter for Italian and Jewish refugees during the 1940s. It provided the backdrop for several high-level summits throughout the 20th century, including peace talks following World War II and reconciliation efforts in Burundi, Cambodia, Lebanon, Somaliland and South Africa. The Palace is currently managed

by the Initiatives of Change movement, which has facilitated international negotiation and mediation processes in Switzerland since 1946. Initiatives of Change co-hosted the CCHN World Summit during a symbolic year, as the movement celebrated its 75th anniversary in 2021.

The significant mandate of Initiatives of Change, the Caux Palace setting, and its rich history well embodied the CCHN's efforts towards bridging the space between its five Strategic Partners, facilitating professional networking opportunities, and encouraging the sharing of experience among frontline negotiators.

Join Initiative of Change's Hospitality Manager Fabian Büecheler as he takes the World Summit participants through a virtual guided tour of the Caux Palace:

bit.ly/Caux-Palace-2021

The Summit's venue, known as the Caux Palace, served as a refugee shelter during the 1940s and provided the backdrop for peace talks throughout the 20th century.



1.3 The CCHN Community of Practice at the World Summit

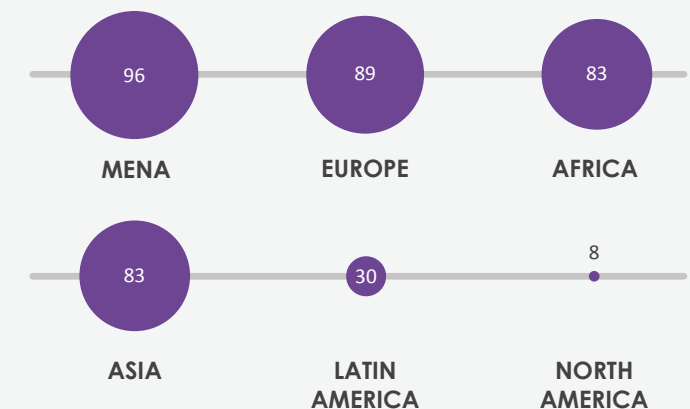
With more than 2,000 humanitarian professionals across 100 countries, the CCHN Community of Practice represents the beating heart of CCHN activities. Practitioners with at least three years of experience working at the frontlines who have participated in a CCHN Peer Workshop automatically join the community and enjoy a broad range of learning and exchange opportunities, on top of becoming part of an invaluable global support network dedicated to frontline negotiations. A diverse and inclusive group of professionals, the members of the Community of Practice are committed to sharing their expertise, learning from each other's negotiation experiences and contributing to the development and codification of new frontline negotiation tools in the CCHN Field Manual.

The CCHN Community meets every year to share their insights on key challenges and dilemmas of humanitarian negotiations in operational contexts and provide guidance to the overall orientation of the Centre. The 2021 Annual Community Assembly took place in the framework of the World Summit as an additional opportunity to celebrate five years of peer exchanges and collaboration as well as to enhance the members' ability to learn from each other, respect the differences and explore opportunities to create value. As the CCHN looks ahead to its transition towards a permanent entity, the Community of Practice provided a critical contribution in developing a strategic vision for years to come through regional and thematic working group consultations.

 15 COMMUNITY MEMBERS IN CAUX

 389 COMMUNITY MEMBERS JOINING VIRTUALLY

Distribution per world region



"Each colleague is a success story for everyone."



Amir Khan Haqmal,
CCHN community member

PART 2

Five days of reflections, peer exchanges and learning

The Summit's rich six-day agenda event included more than 120 different sessions tailored to the interests and needs of a wide range of participants. While the majority of these sessions were open to all participants, some Summit activities were reserved for community members or selected senior participants.

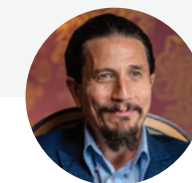
- **Opening and closing sessions.** The Summit was kicked off by a High-Level Panel and two Roundtables focusing on new frontlines in humanitarian action and collaboration in humanitarian negotiations.
- **Community of Practice activities.** Former and new CCHN community members had the opportunity to join a Global Peer Workshop, an Advanced Professional Certificate and Specialized Advanced Session on Vaccination, a Peer Workshop in Spanish, regional working group meetings, self-care sessions and a Passport for Resilience session.
- **Thematic sessions.** Delivered by CCHN staff and partner organizations with the input of community members, the Summit's 66 thematic sessions tackled a wide range of critical topics for frontline practitioners – including hostage and ransom negotiations, negotiations with non-State armed groups, COVID-19 vaccination negotiations, remote negotiation, and much more.
- **Virtual exhibitions.** Featuring 33 virtual booths, the CCHN's exhibition fair allowed contributors and partners to present their work and services, network among each other, and meet online visitors.
- **Private sessions.** The World Summit allowed for confidential exchanges among key participants. These included a Donor Forum, a senior managers' meeting on migration in Europe, and an expert roundtable on strategic concerns in kidnap and ransom management.



Watch an interview with ICRC President Peter Maurer, filmed during his participation in the CCHN World Summit: bit.ly/CCHN-maurer-2021

"We can quite easily get locked into our own practice without questioning it; we can be slow to learn or adapt new methodologies. Being part of a community of peers and exchanging with others can help us to ensure that continuous learning is part of our individual and organizational lives."

Stephen Cornish, General Director
Medecins Sans Frontières Switzerland





Two roundtable discussions on the opening day of the Summit allowed speakers and participants to delve more deeply into the challenges of adopting a collaborative approach in humanitarian negotiation.

2.1 Designing collaborative approaches to global humanitarian challenges

a. The Opening Ceremony

Taking place in the majestic Main Hall of the Caux Palace and streamed live via the event's interactive platform, the Opening Ceremony and the following sessions set the tone for the many reflections and exchanges to take place during the week. The ceremony was kicked off by a welcome word by Stephanie Buri, Co-Director General of initiatives of Change Switzerland, and Claude Bruderlein, CCHN Director. Bärbel Kofler, the German Federal Government Commissioner for Human Rights Policy and Humanitarian Assistance, greeted the audience and introduced the Summit via videoconference.

"We should stop thinking in humanitarian silos, and we should not reinvent the fire in every context. Learning from different contexts helps humanitarian organizations to work more efficiently, effectively, and ultimately to save lives."

Bärbel Kofler, Commissioner for Human Rights Policy and Humanitarian Assistance – Germany Federal Government



b. The High-Level Segment on designing collaborative approaches to global humanitarian challenges

More than 400 participants connected from around the globe to join the High-Level Segment, a panel discussion featuring the leaders of major humanitarian agencies and other senior practitioners. The panel explored the opportunities and constraints of developing a collaborative culture among humanitarian negotiators in the field to address the increasing complexity of humanitarian operations and their environment.

High-level panelists:

- **Peter Maurer**, President – International Committee of the Red Cross
- **Stephen Cornish**, General Director – Médecins Sans Frontières Switzerland
- **David Harland**, Executive Director – Centre for Humanitarian Dialogue
- **David Kaatrud**, Director of Programme – World Food Programme
- **Jürg Lauber**, Permanent Representative – Swiss Mission to the United Nations
- **Dr Asha Mohammed**, Secretary-General – Kenyan Red Cross
- **Grainne O'Hara**, Director of International Protection – UNHCR
- **Parvathy Ramaswami**, Deputy Country Director for Programme and Operations – World Food Programme Afghanistan
- **Rainer Gude**, Executive Coordinator – Geneva Peacebuilding Platform (moderator)

"What I find valuable about our collaboration under the banner of CCHN is that it has allowed our staff to learn from others and to build trust and networks among organizations. If we only do things internally, we become a chamber where we only hear our own experience."



Grainne O'Hara, Director of International Protection – UNHCR

"We should move beyond institutions - yes, I couldn't agree more. This conference helps us to look into the mirror and then establish a common objective and purpose."



David Harland, Executive Director – Centre for Humanitarian Dialogue

c. Roundtables

While online participants moved into Zoom breakout rooms to further reflect on the themes tackled during the High-Level Segment, panelists and onsite participants were invited to join two roundtable discussions.

Roundtable 1: 'On the making of collaborative humanitarian negotiations'

- **Barbara Bulc**, CEO and Founder - Global Development
- **Mille Bojer**, Director - Reos Partners Geneva
- **Étienne and Beverly Wenger-Trayner**, Community of Practice experts and strategic consultants
- **Joëlle Germanier**, Head of Operations - CCHN (discussant)

Roundtable 2: 'On the new frontlines of humanitarian action'

- **Gilles Carbonnier**, Vice-President - ICRC
- **Michael Neuman**, Director of Studies - Médecins Sans Frontières CRASH
- **Veronica Pedrosa**, freelance journalist

- **Thin Lei Wein**, journalist and Co-Founder - The Kytes Tales
- **Claude Bruderlein**, Director - CCHN (discussant)

"We are in a world of converging risks. We should assume that we are not going to see threats manifest in isolation anymore; it's impossible for international organizations to tackle this on their own. So - my question is: are you ready?"



Thin Lei Win, journalist, Thin Ink

d. Donor Forum

The Donor Forum offered a privileged and confidential space for government representatives to identify means to promote collaborative approaches in the field of humanitarian negotiation, but also to exchange perspectives with grassroots humanitarian practitioners.

The Forum included opening and closing remarks by Peter Maurer and Robert Mardini - respectively President and Director General of the ICRC - and a roundtable featuring representatives from the governments of Germany, Sweden and Switzerland. The CCHN facilitated breakout-room exchanges with senior members of the CCHN Community of Practice from challenging contexts, including Afghanistan, South Sudan, Syria, and Yemen.

"Switzerland has supported the CCHN since its inception in 2016 as an important asset to International Geneva and an exchange platform that is very valuable for all the professionals involved."



Jürg Lauber, Permanent Representative – Swiss Mission to the United Nations

2.2 Strengthening the capabilities of frontline professionals. Hands-on professional and collaborative workshops

a. Global Peer Workshop on Humanitarian Negotiation

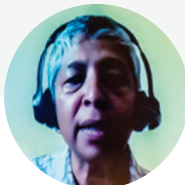
For some humanitarian professionals, the World Summit also became an opportunity to join the CCHN Community of Practice. A virtual English-language Peer Workshop was held over five days with 41 practitioners from Africa, Asia, Europe and the Middle East. The highly interactive workshop included eight small-group discussions in breakout rooms, conversations facilitated by 11 CCHN community members and a self-care session, during which participants shared techniques to manage stress, become more resilient and overcome traumatic experiences.

To accommodate participants from different contexts and time zones, an additional five-day Peer Workshop was held in the afternoons for Spanish-language participants from Latin America and the Caribbean. 27 practitioners completed the workshop.



"I think the focus on building individual skills, given the context in which all of us work, is a very critical area that the CCHN is really investing in."

Parvathy Ramaswami, Deputy Country Director for Programme and Operations – World Food Programme Afghanistan



Resilience expert Vincent Hurner leads a self-care session in the garden yurt, sharing tips to better manage stress and prevent burnout.

b. Advanced Professional Certificate

Advanced Professional Certificates (APC) are three-day sessions aimed at professional learning and exchanging around complex operational and policy challenges. Led by CCHN's Claude Bruderlein and Brett Davis, the World Summit APC saw the participation of 59 practitioners from different world regions who were encouraged to reflect critically on their experiences and familiarize themselves with advanced negotiations tools such as the Cynefin Framework.

"Collaboration for us is shared values, networking of like-minded individuals and partners, shared knowledge and best practices. The CCHN has really helped with all this."

David Kaatrud, Director of Programme – World Food Programme



c. Specialized Advanced Session on vaccination in conflict settings

Designed for community members who have already completed an APC, the CCHN's Specialized Advanced Sessions are an opportunity to engage with advanced negotiation tools and methods while looking at specific thematic areas of interest or geographic contexts. This two-day session led by Claude Bruderlein and Brett Davis focused on negotiating access for vaccination in conflict settings. It featured 32 participants who discussed means to assess and build trust, prioritize, and manage misinformation. They also learned more about the Access Barometer, a newly created tool to make policy recommendations based on the qualitative data collected.

d. Passport for Resilience

Humanitarian negotiators operate in highly demanding and high-risk contexts. To help them prevent and mitigate pressure and better manage the impact of traumatic stress, the World Summit provided them with the opportunity to attend a five-day Passport for Resilience session, led by the CCHN in collaboration with resilience experts Vincent Hurner and Damaris Van Woerden. The session took place in the peaceful setting of a yurt installed in the Caux Palace gardens, which remained open to all onsite participants' self-care needs throughout the week. The

consultants shared tools to increase control over stress, work sustainably in high-pressure negotiation contexts, and prevent burnout or Post-Traumatic Stress Disorder.

e. Self-care sessions

Self-care consultants Vincent Hurner and Damaris Van Woerden ensured World Summit participants started each day in their best shape with a half-hour breathing and relaxation session, broadcast every morning from the colorful garden yurt. Onsite attendees had the opportunity to gather in the garden in the afternoons to stretch and relax after a long day of exchanges.



"In the Passport for Resilience [...] there were breathing and stress management activities, which were very, very helpful. In the longer term, I have a [...] mentorship relationship with a mentor who is also helping me in this work-life balance and other professional matters. So, [both programs] were really very helpful for me."

Fetnat Nakrour, CCHN community member



2.3 Enhancing exchanges around today's key frontline negotiation themes and actors

a. Thematic sessions

World Summit participants could choose from a rich catalogue of 66 virtual thematic discussions over six days. Open to all participants, the sessions tackled some of the most critical challenges currently faced by frontline practitioners, including negotiating with armed groups, COVID-19 vaccination negotiations, remote mediation and negotiation, kidnap, ransom and extortion, and the role of religious leaders in peaceful coexistence.

Delivered by contributing organizations and CCHN specialists, the online sessions lasted 45 or 90 minutes. All featured the support of a 'tech host' - a CCHN staff member in charge of ensuring a smooth rollout over Zoom.

Some of the sessions, open to community members only, were developed by CCHN specialists in close consultations with the CCHN Community of Practice as part of the Community Assembly activities. They touched on the influence of third parties in negotiations with Non-State Armed Groups, mandates, diversity and legitimacy and negotiations with criminal gangs.

Topics tackled during the 66 World Summit thematic sessions

- Covid-19 vaccination negotiation
- Access negotiations
- Remote negotiation and mediation
- Kidnap and ransom negotiations
- Stories from the frontline and case studies
- Environmental negotiations
- Negotiating with armed groups
- Live simulations

Find a complete list of thematic sessions in the annex.

b. Virtual exhibition

The World Summit 2021 took place during a historical time when the organization of exhibitions and networking events was strongly hindered by the COVID-19 pandemic. To encourage practitioners to meet and learn from organizations in the humanitarian domain even in these critical times, the Summit's digital platform allowed for the creation of virtual 'booths' (under the guise of Zoom meeting rooms) as well as a chat platform that replicated real-life meeting spaces at the Caux Palace. During the Summit week, 500 participants connected to the online networking platform to interact with humanitarian organizations, professional networks, negotiation agencies, universities, research and training centers, and many more exhibition partners. Virtual exhibitors also had the opportunity to network and interact with each other.



2.4 The Annual Assembly of the CCHN Community. Celebrating five years of peer exchanges and support

The fifth Annual Assembly of the CCHN Community of Practice opened on the second day of the Summit, 29 June. More than 70 community members connected online, joined by the 50 onsite participants, to reflect on the many experiences shared over the past year.

Étienne and Beverly Wenger-Trayner, strategic consultants with long-standing expertise in communities of practice, opened the Assembly by sharing the results of a series of interviews held with members of the CCHN Community. The CCHN Community, they explained, presents all three stages of a mature community of practice: members are active players in driving and shaping the community; a core group of members take the initiative and demonstrate leadership; and the community serves a double purpose, helping its members other improve in their practice while also strengthening their collective voice. The consultants also highlighted how much practitioners value peer exchanges and the possibility to share experiences or ask advice from others.

Assembly participants were later allocated into breakout rooms to reflect on and discuss two sets of issues: collaborating with peers in day-to-day aspects of humanitarian negotiation and the role of the CCHN in influencing collaboration in the wider humanitarian sector. The input from these reflections nurtured a broader discussion on the future of the Community of Practice.

The closing ceremony of the Community Assembly and the World Summit took place on Saturday, 3 July and was live-streamed from the Main Hall of the Caux Palace. After sharing the highlights of the week, reflecting on the many experiences lived, and thanking everyone for their great contributions, Claude Bruderlein invited participants to join once again for the World Summit 2022.



"I see the CCHN as a virtual family of negotiators, where we share experiences related to the challenges on negotiating for access with different actors and how to get the best possible outcome."

Apostolos Veizis,
CCHN Community member



"Something that jumps out at me is how sleek, impressive and inspiring the organizing team is. We've seen some of the best support for a Community of practice that we've ever seen."

Beverly Wenger-Trayner,
Community of Practice expert and consultant



PART 3

Annex

a. The World Summit 2021 agenda

Monday, 28 June

09.00 – 09.30 **OPENING CEREMONY**

09.30 – 10.30 **HIGH-LEVEL PANEL ON DESIGNING COLLABORATIVE APPROACHES TO GLOBAL HUMANITARIAN CHALLENGES**

11.00 – 12.30 **ROUNDTABLE 1: COLLABORATIVE HUMANITARIAN NEGOTIATIONS**

ROUNDTABLE 2: NEW FRONTLINES OF HUMANITARIAN ACTION – ON THE NEW FRONTLINES OF HUMANITARIAN ACTION

14.00 – 16.30 **DONOR FORUM**

18.00 – 20.00 **TALLER DE NEGOCIACIÓN HUMANITARIA EN LÍNEA | DÍA 1**

Tuesday, 29 June

07.30 – 08.00 **SELF-CARE SESSION | DAY 1**

07.30 – 11.00 **ADVANCED PROFESSIONAL CERTIFICATE | DAY 1**

08.30 – 11.00 **ONLINE PEER WORKSHOP ON HUMANITARIAN NEGOTIATION | DAY 1**

PASSPORT FOR RESILIENCE | DAY 1

12.00 – 13.30 **VIRTUAL EXHIBITION HALL**

OPENING OF THE COMMUNITY ASSEMBLY

14.00 – 15.30 **CCHN WORLD SUMMIT ROUNDTABLE – NEGOTIATING ACCESS TO COVID-19 VACCINATION IN CONFLICT SETTINGS**

HOW TO NEGOTIATE WITH ARMED GROUPS?

14.00 – 17.30 **HUMANITARIAN SENIOR MANAGERS MEETING ON MIGRATION IN EUROPE**

14.00 – 15.30 **HOSTAGE AND CRISIS NEGOTIATIONS – A TRAINING AND OPERATIONAL SUPPORT COLLABORATION BETWEEN CCHN AND ADN**

14.00 – 14.45 **COLLABORATIVE DILEMMAS**
A BEHAVIORAL ANALYSIS OF HUMANITARIAN NEGOTIATIONS

14.45 – 15.30 **THE LOST ART OF ACCESS NEGOTIATION**
WHAT ARE THE QUALITIES OF A SUCCESSFUL NEGOTIATOR IN ASIA?

16.00 – 16.45 **STRATEGIC DIALOGUES IN PEACE PROCESSES**

16.00 – 17.30 **CCHN ACCESS BAROMETER TOOL PRESENTATION**

16.00 – 18.00 **EXPERT ROUNDTABLE: STRATEGIC CONCERNS IN K&R MANAGEMENT**

16.45 – 17.30 **NEGOTIATING UNDER THE PRESSURE OF INDIGENOUS POPULATIONS' SPECIAL CHARACTERISTICS**

18.00 – 20.00 **TALLER DE NEGOCIACIÓN HUMANITARIA EN LÍNEA | DÍA 2**

Wednesday, 30 June

07.30 – 08.00 **SELF-CARE SESSION | DAY 2**

07.30 – 11.00 **ADVANCED PROFESSIONAL CERTIFICATE | DAY 2**

08.30 – 11.00 **PASSPORT FOR RESILIENCE | DAY 2**
ONLINE PEER WORKSHOP ON HUMANITARIAN NEGOTIATION | DAY 2

12.00 – 13.30 **COMMUNITY WORKING GROUPS**

VIRTUAL EXHIBITION HALL

14.00 – 14.45 **ASSESSING ENVIRONMENTAL HAZARDS ON THE FRONTLINES**

14.00 – 15.30 **NEGOTIATING FOR PROTECTION OUTCOMES: PANEL ON EXPERIENCES NEGOTIATING WITH INTERLOCUTORS FOR PROTECTION OUTCOMES**

THE IMPACT OF NON-LOCAL ACTORS IN LOCAL NEGOTIATIONS
THE INFLUENCE OF THIRD PARTIES WITH NON-STATE ARMED GROUPS

14.45 – 15.30 **THE ROLE OF RELIGIOUS LEADERS IN PROMOTING PEACEFUL COEXISTENCE**
HHI EXECUTIVE NEGOTIATION PROJECT – ADVANCED STRATEGIES FOR HUMANITARIAN LEADERS

16.00 – 16.45 **NEGOTIATING UNDER THE PRESSURE OF INDIGENOUS POPULATIONS' SPECIAL CHARACTERISTICS**

16.00 – 17.30 **COMMUNITY WORKING GROUPS**

16.45 – 17.30 **AMERICA LATINA: PROTRACTED HUMANITARIAN CRISIS AND THE NEED FOR THE LINK ACADEMICS- TRAINERS AND PRACTITIONERS**

18.00 – 20.00 **TALLER DE NEGOCIACIÓN HUMANITARIA EN LÍNEA | DÍA 3**

Thursday, 1 July

06.00 – 08.00 **SIMULATION - NEGOTIATING HUMANITARIAN ACCESS IN DISASTER SETTINGS OF ASIA**

07.30 – 08.00 **SELF-CARE SESSION | DAY 3**

07.30 – 11.00 **ADVANCED PROFESSIONAL CERTIFICATE | DAY 3**

08.30 – 11.00 **PASSPORT FOR RESILIENCE | DAY 3**

ONLINE PEER WORKSHOP ON HUMANITARIAN NEGOTIATION | DAY 3

12.00 – 12.45 **HOW CAN YOU CONTRIBUTE TO FORTHCOMING EDITIONS?**

PHYSICIAN-PATIENT INTERACTIONS AS NEGOTIATIONS

12.00 – 13.30 **VOICES FROM LESVOS**

NEGOTIATION, COORDINATION AND LEADERSHIP IN TIMES OF CRISIS

COMMUNITY ACCEPTANCE-BASED ACCESS STRATEGIES – NEGOTIATING WITH COMMUNITIES: STRENGTHS, CHALLENGES AND GREY AREAS OF ACCEPTANCE-BASED ACCESS STRATEGIES

12.45 – 13.30 **NEGOTIATIONS AS A MEANS OF BUILDING TRUST – THE EXAMPLE OF IHL INSTRUMENTS**

COPE AND BUILD – THE LINK BETWEEN PEACEBUILDING AND HUMANITARIAN ACTION IN COMPLEX EMERGENCIES: THE VOICE FROM COMMUNITIES

LESSONS FROM THE USE OF ONLINE AND DIGITAL PLATFORMS FOR MEDIATION

14.00 – 15.30 **HUMANITARIAN NEGOTIATION IN THE CONTEXT OF MIXED MOVEMENTS – THE LINK BETWEEN PEACEBUILDING AND HUMANITARIAN ACTION IN COMPLEX EMERGENCIES: THE VOICE FROM COMMUNITIES**

THE NEGOTIATIONS INVOLVED IN THE 2018-2020 KIVU EBOLA RESPONSE

TRUST IN DIGITAL NEGOTIATION

14.00 – 14.45 **HUMANITARIAN NEGOTIATIONS FROM A LATIN AMERICAN PERSPECTIVE – WITH REFERENCE TO CHALLENGING SITUATIONS IN THE REGION.**

DIVERSITY AND HUMANITARIAN NEGOTIATION

WORKING WITH EMOTIONS IN MEDIATION

14.45 – 15.30 **THE ROLE OF NARRATIVE IN NEGOTIATIONS**
THIRD PARTY MEDIATORS IN THE HUMANITARIAN CONTEXT

16.00 – 17.30 **VIRTUAL EXHIBITION HALL**

18.00 – 20.00 **TALLER DE NEGOCIACIÓN HUMANITARIA EN LÍNEA | DÍA 4**

Friday, 2 July

07.30 – 08.00 **SELF-CARE SESSION | DAY 4**

07.30 – 11.00 **SPECIALIZED ADVANCED SESSION | NEGOTIATING ACCESS FOR COVID-19 VACCINATION IN CONFLICT SETTINGS | DAY 1**

08.30 – 11.00 **ONLINE PEER WORKSHOP ON HUMANITARIAN NEGOTIATION | DAY 4**

PASSPORT FOR RESILIENCE | DAY 4

12.00 – 13.30 **REGIONAL GROUP MEETINGS**

14.00 – 17.30 **SIMULATION: NEGOTIATING ACCESS TO COVID-19 VACCINATION IN CONFLICT SETTINGS**

14.00 – 14.45 **LOCALIZED VIOLENCE, COMMUNITY COHESION, AND HUMAN NEEDS – A SOUTH AFRICA CASE STUDY**

ALLIES, PARTNERS AND PROXIES: MANAGING SUPPORT RELATIONSHIPS IN ARMED CONFLICT TO REDUCE THE HUMAN COST OF WAR

14.00 – 15.30 **TAKING RESEARCH FURTHER: HOW CAN BEHAVIORAL RESEARCH HELP YOUR WORK?**

KIDNAPPED: THE VICTIM, THE KIDNAPPER AND THE NEGOTIATOR

ENVIRONMENT, CLIMATE CHANGE, AND PEACE

14.45 – 15.30 **MULTIDISCIPLINARY NEGOTIATIONS : THE ANALYSIS OF HUMANITARIAN ACCESS NEGOTIATIONS**

CASE STUDY FROM THE FIELD: SOUTH SUDAN

16.00 – 17.30 **REGIONAL CONSULTATION**

NEGOTIATION, ALTERNATIVE CONFLICT RESOLUTION AND DIALOGUE FOR HUMANITARIAN ACCESS IN ARMED CONFLICT AND POST-CONFLICT CONTEXTS – MERCY CORPS EXPERIENCES IN COLOMBIA AND GUATEMALA.

SELF-CARE SESSION | GLOBAL PEER WORKSHOP

16.00 – 16.45 **MEDIATION IN FRENCH MIGRANT CAMPS**

18.00 – 20.00 **TALLER DE NEGOCIACIÓN HUMANITARIA EN LÍNEA | DÍA 5**

Saturday, 3 July



07.30 – 08.00 **SELF-CARE SESSION | DAY 5**

07.30 - 11.00 **SPECIALIZED ADVANCED SESSION | NEGOTIATING ACCESS FOR COVID-19 VACCINATION IN CONFLICT SETTINGS | DAY 2**

08.30 – 11.00 **PASSPORT FOR RESILIENCE | DAY 5**

ONLINE PEER WORKSHOP ON HUMANITARIAN NEGOTIATION | DAY 5

14.00 – 17.30 **INTEGRATION AND CLOSING OF THE ASSEMBLY MEETINGS**

-  Opening and closing program (OPEN TO ALL PARTICIPANTS)
-  Thematic sessions (OPEN TO ALL PARTICIPANTS)
-  Virtual exhibition (OPEN TO ALL PARTICIPANTS)
-  Community of Practice activities (CCHN COMMUNITY MEMBERS ONLY)
-  Private sessions (INVITATION ONLY)

b. Alphabetical list of participating contributors and exhibitors

Agence Des Négociateurs (**ADN Group**)

Anthropos Deep Security

Centre for Experiential Negotiation and Applied Diplomacy (**CENAD**)

Centre for Humanitarian Dialogue (**HD**)

Chr Michelsen Institute / Norwegian Center for Humanitarian Studies (**NCHS**)

Clingendael

Fraternity – International Humanitarian Missions (**FIHM**)

Geneva Call

Geneva Centre of Humanitarian Studies

Geneva Peacebuilding Platform

Graduate Institute of International and Development Studies (**IHEID**)

Harvard Humanitarian Initiative (**HHI**)

International Committee of the Red Cross (**ICRC**)

ICRC - Central Tracing Agency

ICRC - Legal department

ICRC - Value Chain

ICRC - Support Relationships in Armed Conflicts Initiative

Initiatives of Change

Initiatives of Change - GAIN Programme

Institut national des langues et civilisations orientales (**INALCO**)

Instituto de Estudios Sobre Conflictos y Accion Humanitaria (**IECAH**)

IRC Review

King Abdullah bin Abdulaziz International Centre for Interreligious and Intercultural Dialogue (**KAICIID**)

Mercy Corps
Médecins Sans Frontières (MSF) CRASH
Negotiation and Public Service
Network on Humanitarian Action
Norwegian Refugee Council (NRC)
Pontificia Universidad Javeriana
Reem Alsalem and Rob Grace
Suadela
Sultan Qaboos University
SwissPeace
United Nations High Commissioner for Refugees (UNHCR)
United Nations Institute for Training and Research (UNITAR)
University of Hamburg
United States Institute of Peace (USIP)
World Food Programme (WFP)

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